

TESTING & CERTIFICATION WORKSHOP

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WINTER 2012 FACE-TO-FACE
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SGiP SMART GRID
INTEROPERABILITY PANEL

Grid-Interop 2012

Agenda

- Why is Testing & Certification Important for the Smart Grid
- SGIP Testing & Certification Committee Overview
- IPRM Version 2 – January 2012 release
- Certification Programs – Actors & Relationships
- Testing & Certification Initiatives for 2013



Why is Testing Important?

- Considerable time/effort goes into standards-making
- Purchasers want “standards compliant” products
- How is “standards compliant” determined?
- Testing provides the facts to support claims of “standards compliant”



Conformance vs. Interoperability

- Compliance or Conformance generally refers to an individual product satisfying the criteria within a specific standard
- Compliance does not assure interoperability (and vice versa)
- Interoperability adds a dimension to testing where multiple products and standards need to be addressed in a test program
- Interoperability is the objective for Smart Grid

Why is Interoperability Testing Important?

- Smart Grid systems can be deployed today via customized product evaluations and extensive integration testing
- Advantage – custom solution tailored to a specific need
- Disadvantages
 - ▣ Not always repeatable for other sites/scenarios
 - ▣ Limited flexibility in product selections and alternatives
 - ▣ Higher costs associated with customized engineering
- Interoperable products lead to greater choice in product selection and design, driving lower cost and faster implementations

Challenge for the Smart Grid

- There are a limited number of industry testing programs available today addressing key Smart Grid standards
-and even fewer that address interoperability
- The SGIP is tackling this challenge

SGTCC Overview

- The Smart Grid Testing & Certification Committee (SGTCC) is a standing committee of the Smart Grid Interoperability Panel (SGIP)
 - <http://collaborate.nist.gov/twiki-sggrid/bin/view/SmartGrid/SmartGridTestingAndCertificationCommittee>
- SGTCC has developed a framework to enable industry testing and certification programs for Smart Grid interoperability
- SGTCC members are a diverse, elected group including manufacturers, end users and test labs

CHAIR – Rik Drummond
VICE-CHAIR – Dean Prochaska
SECRETARY – Ryan Maley
ADMINISTRATOR – Rudi Schubert

SGTCC Structure and Major Activities

- Interoperability Process Reference Manual (IPRM)
 - Version 2 released in 2012
 - https://collaborate.nist.gov/twiki-sggrid/pub/SmartGrid/SmartGridTestingAndCertificationCommittee/IPRM_final_-_011612.pdf
- IPRM Implementation
 - Supporting Interoperability Testing & Certification Authority (ITCA) first adopters to implement the IPRM
 - Collaborating with industry accreditation organizations to support independent assessments of ITCA programs
- Advocacy for Smart Grid Interoperability Testing
 - Outreach to stakeholders
 - Building Demand for Tested/Certified Products
- SGIP Catalog of Standards reviews for testing aspects
- End to End Test Case Development

2012 SGTCC Accomplishments

- Interoperability Process Reference Manual (IPRM) Version 2 released
- The IPRM implementation working group (WG8) has completed an application/review process for Interoperability Testing and Certification Authorities (ITCAs); provides the foundation to assess ITCAs for their IPRM implementation
- The SGTCC Catalog of Standards (CoS) working group has completed development of the review process for standards proposed for inclusion in the SGIP CoS, analyzing the characteristics of the standard related to testing/certification
- Implemented the IPRM/ITCA “implementation for dummies” FAQ
- White paper on Testing and Certification Importance and Value for the Smart Grid
- Completed a 2013 Education and Outreach plan for Smart Grid Testing and Certification advocacy

What is the IPRM?

- The Interoperability Process Reference Manual (IPRM) is the primary document defining the framework for Smart Grid testing and certification
- Key IPRM Topics
 - ▣ Best Practices for Interoperability Test Construction
 - ▣ Criteria for certification body processes
 - ▣ Criteria for test laboratory best practices
 - ▣ Best Practices for Cyber Security Test Construction
 - ▣ ITCA implementation of the IPRM recommendations

Goals of the IPRM

- Increase the buyer's confidence in the purchase products for their organizations
- Standardize the testing and certification processes, through an initial set of best practices, across multiple standards
- Implement a formal approval process for those organizations following the SGTCC Testing and Certification Framework
- Reduce costs and shorten product implementation cycle time

IPRM Version 2

- Completed and approved by SGTCC voting members in 2012
- Version 2 is operationally focused as compared to the more informational style of Version 1
 - ▣ Describes the roles and responsibilities of an Interoperability Testing & Certification Authority (ITCA)
 - ▣ Describes the process for an ITCA to implement IPRM recommendations
 - ▣ Expanded content on cybersecurity testing considerations

Key Recommendations in IPRM V2

- All certification bodies and test labs operating programs associated with Smart Grid standards shall be accredited in accordance with globally recognized ISO standards
 - Certification Bodies – ISO/IEC Guide 65 accreditation
 - Test Laboratories – ISO/IEC Guide 17025 accreditation
- Nearly 40 additional technical requirements/best practices for the ITCA are specified to assure technical depth and sufficiency for end user needs addressing:
 - Explicit and transparent information on program requirements, processes, metrics, specific test environments
 - Detailed report documentation - procedures, profiles, results, product versions, caveats/limitations
 - Validated and traceable test tools and software
 - Qualitative evidence of interoperability – lack of reported problems or anecdotal information is insufficient

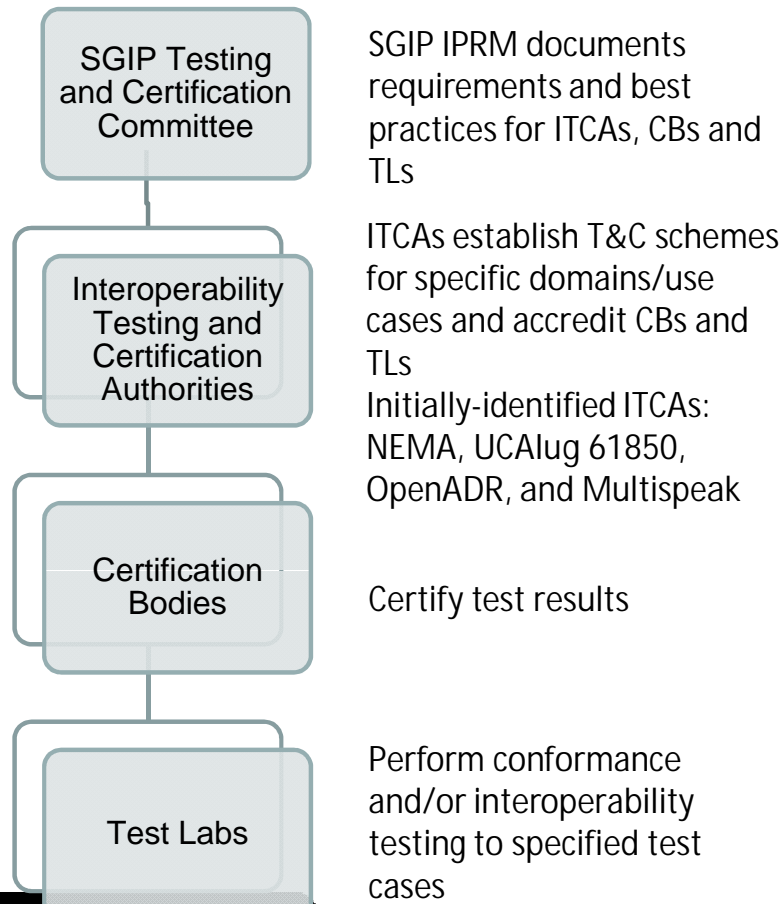
3RD PARTY CERTIFICATION MARKS ARE CRITICAL FOR QUALITY OF TESTING AND CERTIFICATION

IPRM Facts & Fiction

- Mandatory vs. voluntary
 - Implementation of the IPRM is a voluntary process
 - SGTCC recommends implementation and supports ITCA efforts
 - ITCA – Interoperability Testing and Certification Authority
 - SGTCC does not accredit ITCAs
 - <http://collaborate.nist.gov/twiki-sggrid/bin/view/SmartGrid/SGIPITCAProgramList>
 - Purchasers and other stakeholders may mandate compliance – individual business decisions
- US vs. International
 - SGTCC views the IPRM as globally applicable and elected to use international ISO standards as a basis for many IPRM recommendations
- High Cost of Implementation
 - ITCAs will have increased upfront costs if they do not currently have a recognized quality management system
 - Compliance costs parallel normal cross-industry lab and certifier practices

Testing and Certification Framework

- Defined in SGIP Interoperability Process Reference Manual (IPRM)



Smart Grid Testing & Certification Committee (SGTCC)

Interoperability Process Reference Manual (IPRM)

Version 1.0

November 18, 2010

Certification Programs Actors and Relationships

R. Kent Donohue, PE



UL LLC

SGIP December 2012

Irving, TX

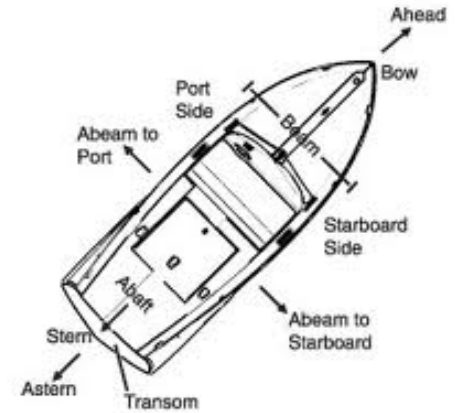


Topics

- Language of certification programs
- Actors and their roles
- Functions, requirements and relationships
- Product applicant – logistics of submittal
- Q&A



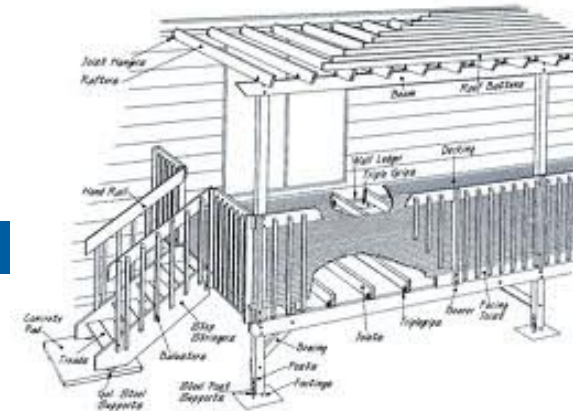
The language



- Accreditation¹
 - 3rd party attestation related to a conformity assessment body conveying formal demonstration of its competence to carry out specific conformity assessment tasks
- Accreditation Body¹
 - authoritative body that performs accreditation
- Certification¹
 - 3rd party attestation related to products, processes, systems or persons

¹ ISO/IEC 17000: Conformity assessment – Vocabulary and general principles

The Language



- Certification System²
 - rules, procedures and management for carrying out 3rd party product conformity assessment
- Certification Program²
 - product certification system related to specific products to which the same specified requirements, specific rules and procedures apply
- Certification Body³
 - body operating a product certification system

² ISO/IEC Guide 67: Conformity assessment – Fundamentals of product certification

³ ISO/IEC Guide 65: General requirements for bodies operating product certification systems

So...

- If a Certification Body operates a Certification System, and
- the Certification System is derived from a Certification Program:
 - ▣ who defines the Certification Program, and
 - ▣ what makes a Certification Program credible?



Actors and Roles

- ITCA
 - ▣ Interoperability Testing & Certification Authority
 - Develops, owns and maintains certification program requirements (CPRs)
- TL
 - ▣ Testing Laboratory
 - Performs and documents testing under ITCA CPRs
- CB
 - ▣ Certification Body
 - Issues and maintains certifications under ITCA CPRs
- AB
 - ▣ Accreditation Body
 - Accredits TLs / CBs to standards supplemented by ITCA CPRs



Interoperability Testing and Certification Authority

- Develops, owns and maintains CPRs
 - Detailed CPRs (IPRM and ISO/IEC Guide 67)
 - TL requirements, e.g.
 - Test suite specifications
 - CB requirements, e.g.
 - Certificate control
 - Surveillance of Certified products
 - Formats for forms, records, reports
 - Etc., etc., etc.
 - Lends expertise
 - Technical resource for AB assessments of TL / CB
 - Consistency between TLs, and between CBs
 - Feedback to Standard Setting Organization (SSO)



Accreditation Body

- Signatory to peer arrangements / agreements
- Subject to periodic peer assessments
- Management system per ISO/IEC 17011
 - ▣ General requirements for accreditation bodies accrediting conformity assessment bodies



Testing Laboratory

- Management system per ISO/IEC 17025
 - ▣ General requirements for the competence of testing and calibration laboratories
- Operates per the ITCA CPRs
- Accredited by AB
 - ▣ Assessed to
 - ISO/IEC 17025
 - ITCA CPRs
 - Competence for specific standards / specifications
 - ▣ Accreditation scope
 - Standards for assessed testing activities, or
 - Specific ITCA certification program test suite specifications



Certification Body

- Management system per ISO/IEC Guide 65
 - General requirements for bodies operating product certification systems
- Operates per ITCA CPRs
- Accredited by AB
 - Assessed to
 - ISO/IEC Guide 65
 - ITCA CPRs
 - Competence for technologies involved
 - Accreditation scope
 - Technology related ICS codes⁽¹⁾, or
 - ITCA Certification Program

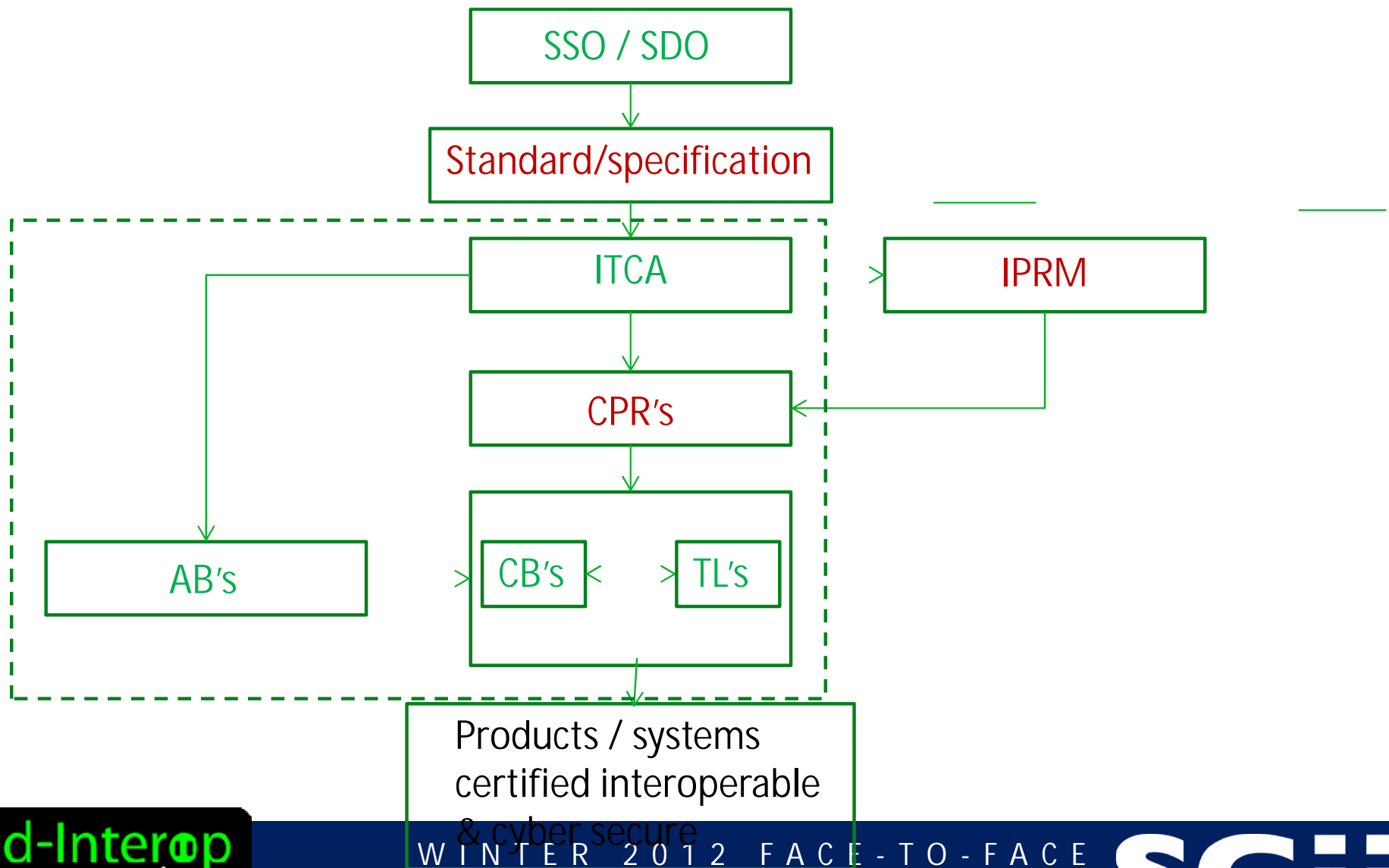


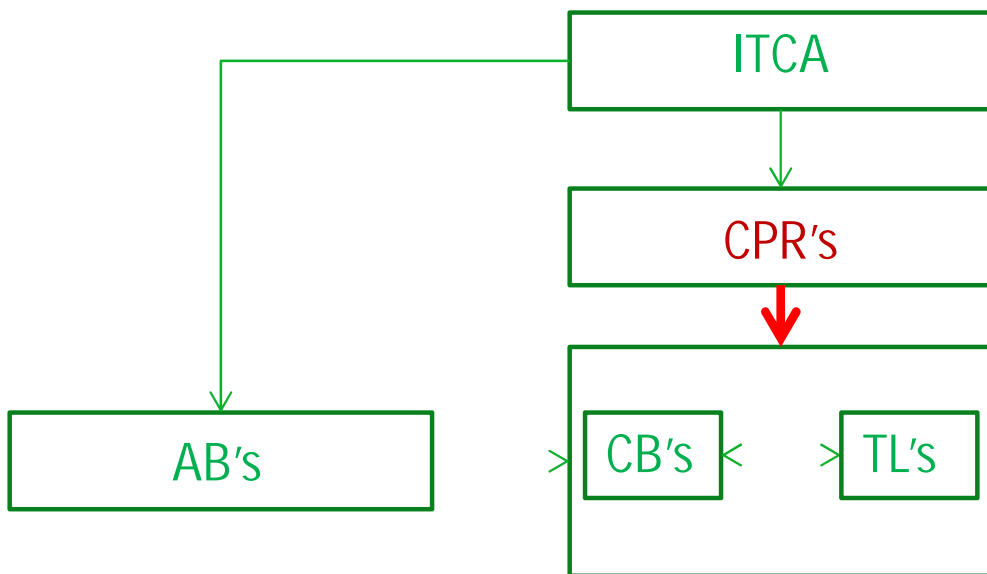
(1) ISO publication "International Classification for Standardization"

<http://www.iso.org/iso/ics6-en.pdf>

Certification Scheme Framework

Functions and Requirements

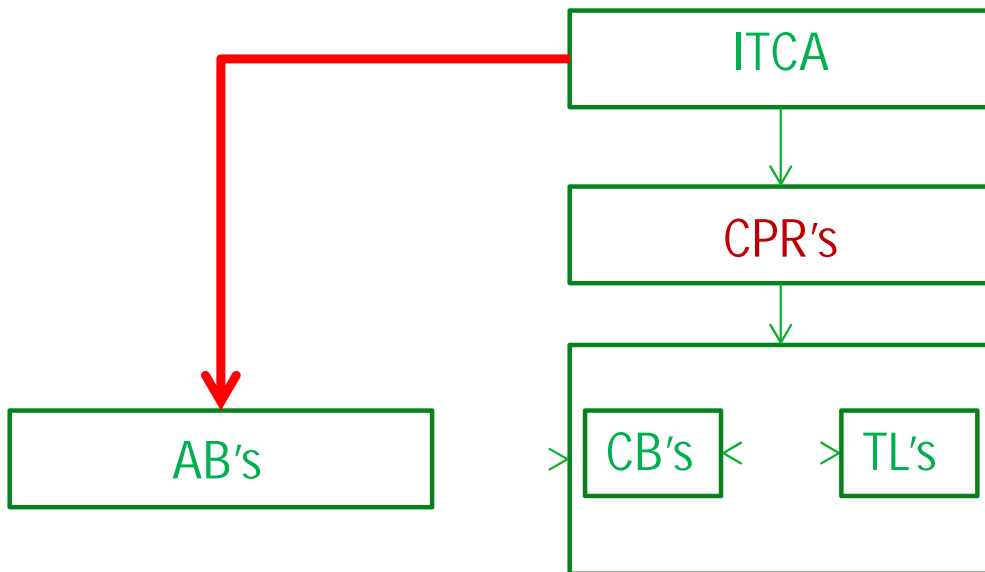


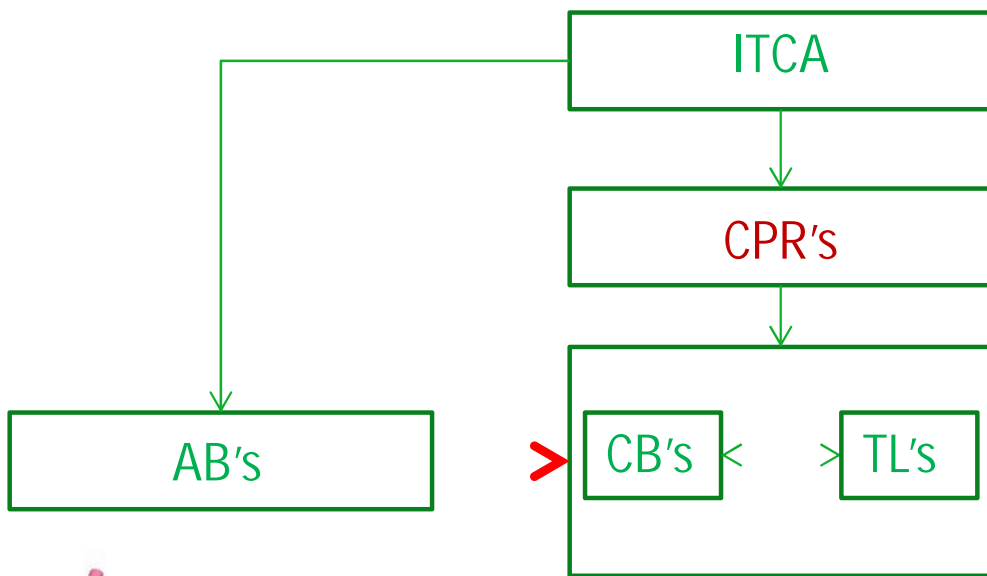


- CBs and TLs develop systems to participate in the ITCA Certification Program
- TL layers CPRs into ISO 17025 system
 - CB layers CPRs into ISO Guide 65 system

ITCA works with AB

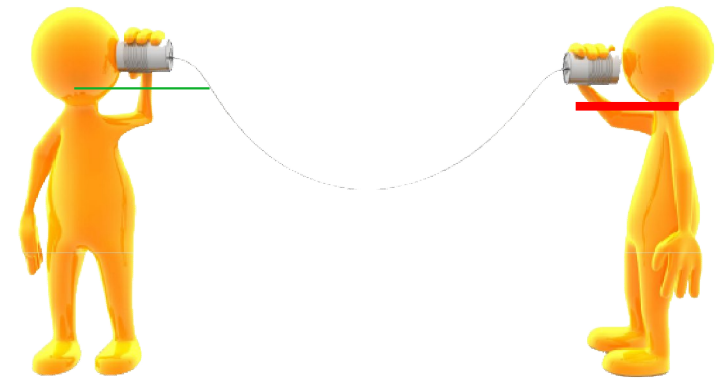
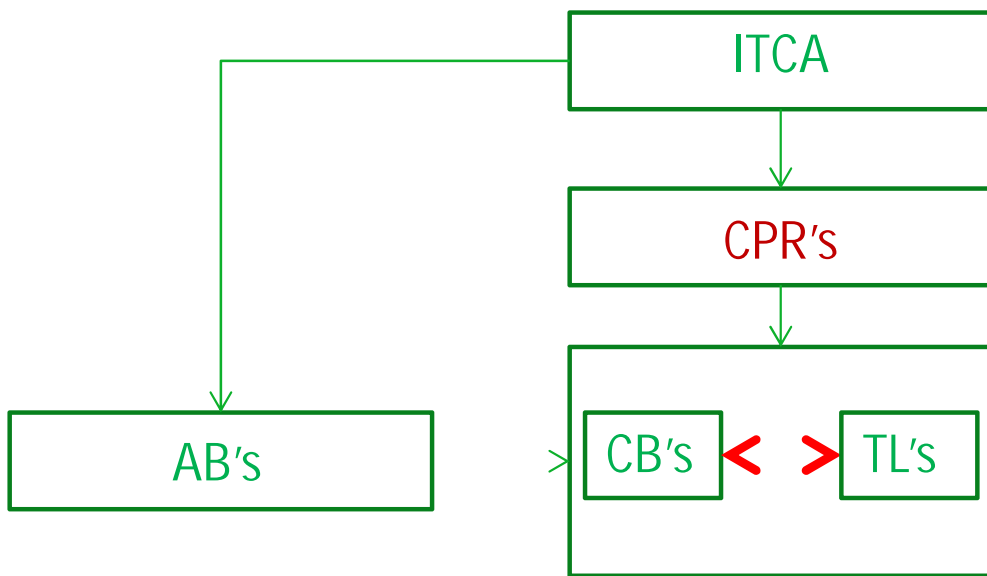
- Identify TL / CB requirements
- Expertise on audit team





- CBs and TLs seek AB accreditation
- AB assesses to ISO Standard + CPRs
- AB maintains accreditation





- CBs and TLs MAY interact
- CB must review TL test data
 - CPRs must identify required interactions



Product Applicant

Logistics of product submittal

- 1 – Long term arrangement
- Certificate control
 - Product changes
 - Surveillance

Product Applicant

1

4

3

2

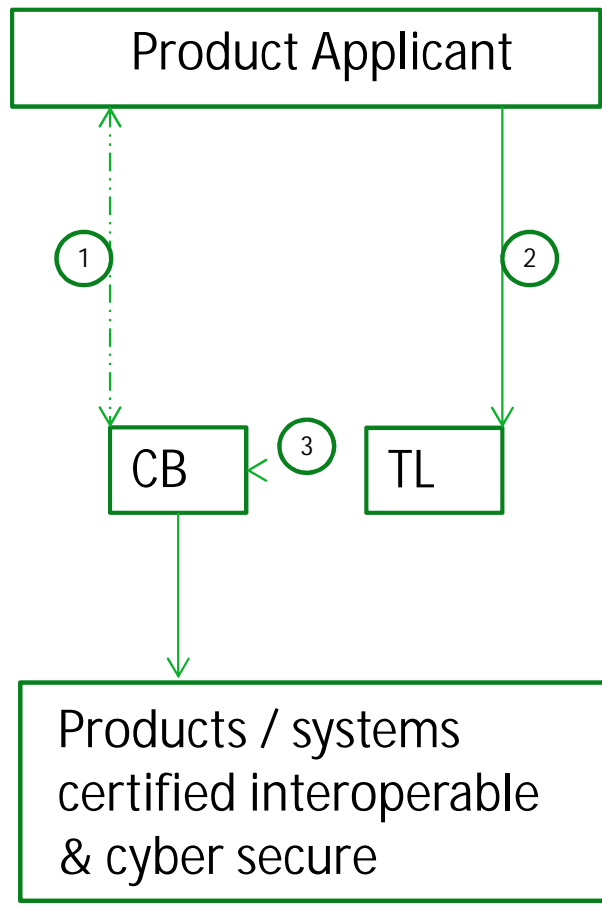
CB

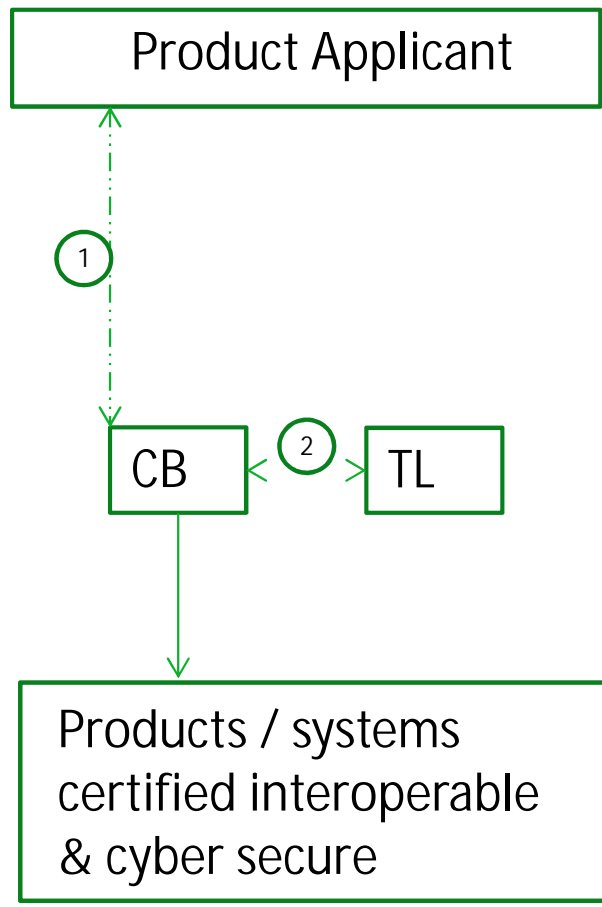
TL

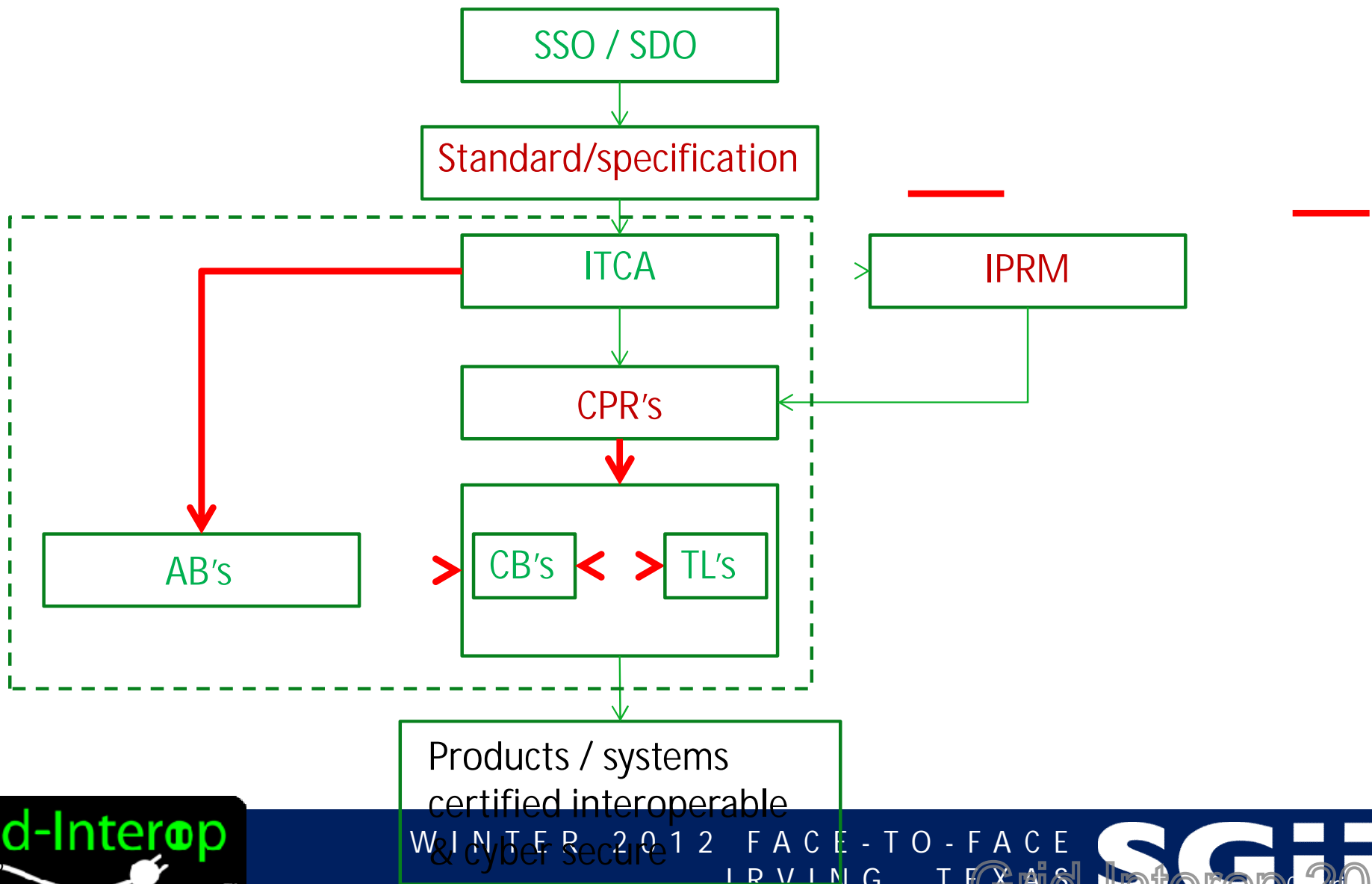
- 2 thru 4 – Product under evaluation
- Testing
 - Test documentation

TL may be 1st, 2nd or 3rd party

Products / systems
certified interoperable
& cyber secure





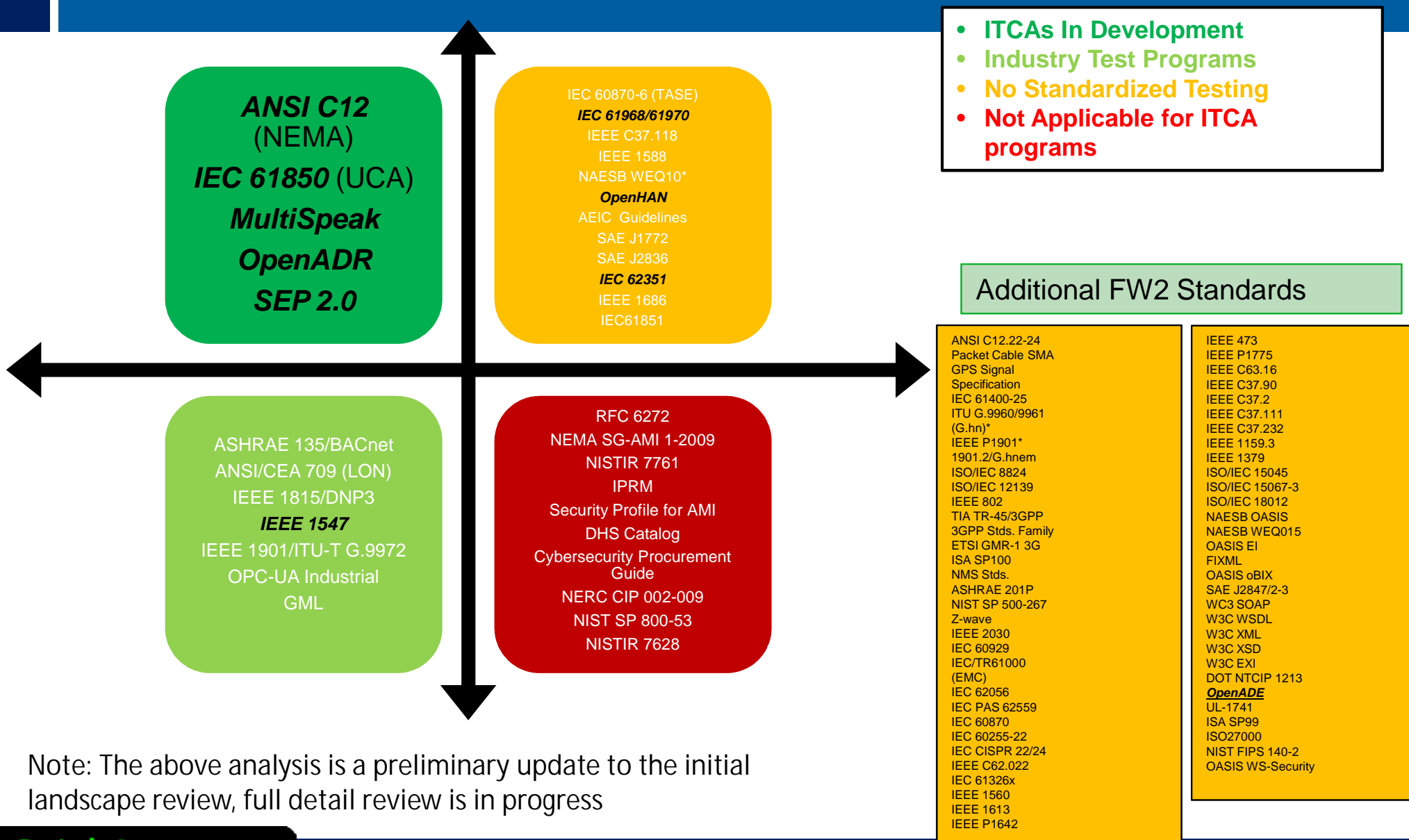




Framework 2.0 Priority Standards

- Thirty-Four Smart Grid standards shown in Table 4-1
 - Five standards associated with ITCA program that have declared IPRM implementation (one additional is formative)
 - One additional standard has formative activities occurring
 - Seven standards have known programs of various styles where program operators have not engaged with SGIP on the IPRM
 - Twelve have either miscellaneous industry test services (periodic test events, some lab services, or no known programs)
 - This category suggests formalized programs may be applicable, but does not assess whether or not programs are financially viable (i.e. is there sufficient demand relative to program operations costs)
 - Ten do not appear to be applicable to ITCA/IPRM programs
 - These are mostly process guideline documents, not product specific

FW 2.0 Standards – State of Industry Test Programs



Note: The above analysis is a preliminary update to the initial landscape review, full detail review is in progress



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Roadmap for ITCA Program Acceleration

- SGTCC collaboration and support for programs in formation
- Develop value proposition to move non-participating test services towards the IPRM model
 - Challenges include implementation costs and financial benefit (some don't see ROI) – smaller revenue programs in particular
- Need to develop a demand driver – until end customers require, there is little motivation for ITCAs and vendors to be aggressive in enhancing T&C activities
- Prioritize the standards currently without programs and develop associated action plans

SGTCC Path Forward and Challenges

- Building utility demand for certified products via ITCAs that comply with IPRM recommendations
 - Demand driver needs to be strengthened via utility purchasing requirements; will drive urgency amongst ITCAs, labs, etc. for aggressive implementation; accreditor service availability also gated by demand by labs/certifiers
- Gaps in standards/interoperability test plans
 - Standards without associated testing practices
 - Sufficiency of ITCA test programs to satisfy utility/end user needs
 - Cross-standard and End to End interop testing practices
 - CoS entries – are they testable?
 - Efficiencies in cross-utility acceptance of test results
- Resource limitations to address testing needs
 - Significant volunteer resources needed to address the many needed programs
 - Most standards provide minimal guidance on how to test and demonstrate conformance